

# MARTINE CARROLL PSYCHOLOGY

MARTINE CARROLL  
Clinical Psychologist  
BA(PSYCH)HONS, MPSYCH(CLINICAL), MAPS

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## INFORMATION SHEET

Thank you for your interest in attending my Clinical Psychology practice. Please find a map over the page to help you locate my office for your appointment. Outlined below are some common questions asked by clients.

### 1. What are your qualifications and experience?

I am a registered as Clinical Psychologist and over the past 20 years I have worked with adults, couples and families with a wide array of difficulties including anxiety, depression, stress-related conditions, eating disorders, trauma, pain, grief, neurological disorders and alcohol/substance abuse. I adopt an integrative approach using various therapeutic modalities that are appropriate and self-empowering to the individual or couple. I am passionate about exploring and working through your issues in a kind, compassionate and collaborative way that allows you to better facilitate personal growth and emotional well-being.

#### Education

- o Master of Clinical Psychology
- o Bachelor of Arts (Honours) in Psychology
- o Certificate III Family and Relationship Therapy
- o Diploma of Business Management
- o Diploma in Clinical Hypnotherapy (current)

### 2. What are the fees?

My standard consultation fee is \$160 per hour. A refund of \$124.50 is obtainable from Medicare if a Medical Practitioner or Psychiatrist refers you through completing a Mental Health Plan (item numbers 2700-2717). Your GP will require you to book a longer consultation time to conduct this assessment. Under the Plan you are entitled to 10 sessions in a calendar year.

There are a number of issues which may enable you to be eligible to access the mental health care program. These may include feelings of depression, anxiety, panic attacks, loss and grief, trauma, stress and past experiences of abuse.

### 3. How can I pay?

Eftpos and credit card facilities are available, or you may pay with cash. If you have Mental Health Plan I will provide you with a receipt for each session which you can take to Medicare for a refund, or this may be processed via Eftpos at the time of the appointment.

#### 4. What is the cancellation policy?

In consideration of other clients who are waiting for appointment times, please provide **24 hours** (1 working day) notice if you need to cancel an appointment, otherwise a cancellation fee is charged. I am best contacted during business hours on **0414 786 953** to cancel and reschedule appointments.

#### 5. How long are the appointments?

Standard appointments are 50 to 60 minutes duration. Please be on time as extra time will not be provided to you because it affects the appointment time of the next client.

#### 6. How is my confidentiality protected?

The Australian Psychological Society recommends that clients are informed of the following confidentiality guidelines. "All personal information gathered by the Psychologist during the provision of the psychological service will remain confidential and secure except where: It is subpoenaed by a court, or failure to disclose the information would place you or another person at serious and imminent risk; or your prior approval has been obtained to provide a written report to another professional or agency e.g., a GP or a lawyer; or discuss the material with another person, e.g., a parent or employer; or if disclosure is otherwise required or authorised by law".

Please let me know if you have any further enquiries. I look forward to meeting you at the first appointment.

**Martine Carroll**

**Clinical Psychologist**

**Mobile: 0414 786 953**

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#### Directions to:

**544 William Street**

**Mount Lawley 6050**

*Located on the corner of William  
and Chelmsford Streets*

